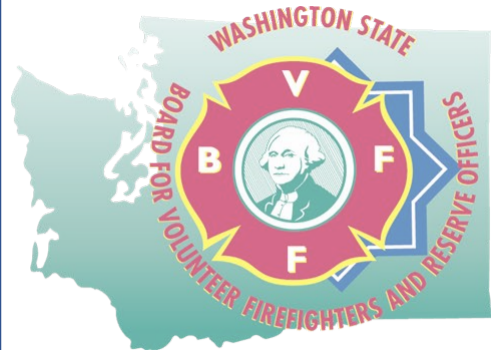


NEW BENEFITS ADMINISTRATION SYSTEM



State of Washington Board for Volunteer Fire Fighters and Reserve Officers

Project Focus



A new Pension and Relief Benefit Tracking System which focuses on:

- Self-Service portal
- Real-time access to data
- Claim submission
- Pay fees online

Why Change

- Legacy/ old system.
- Non-existent real-time access to data for municipalities.
- Slow means of communication through snail-mail.
- Manual forms to update profiles and members.
- No place to review/ view benefits for members.



Key Benefits for Municipalities



Submit and sign remittances and annual certifications online!



View member benefits online!



Submit accident postcards and accident reports!



Manage municipality and member profiles real time on portal!



Request payments and submit documentation on the portal!



Print and view retirement forms online!

Next Steps

- Survey to follow
- Comprehensive benefits summary from new system
- Process list page which will be enabled by new system
- FAQ page on BVFF website for the project

BVFF's Commitment to Municipalities

- Regular communications up through launch
- User guides
- Trainings
- Demos
- FAQs to support transition
- Current processes will continue to be supported

Questions or Feedback?

Please email: haileyb@bvff.wa.gov